

CUSTOMER ORDER FORM & INVOICE - AUSTRALIA

UNSOLICITED CONSUMER AGREEMENT

Customer name:		Date:	
Address:			
City:	State:	Post Code:	
^o hone:			
Email:			
I am interested in:			
 Earning extra income Getting friends together 		ils with the latest offers	

For Advisor Use - Advisor Contact and Address:

Independent distributor for the products of CM Asia-Pacific Limited

NOTE: If the Advisor is registered for GST and makes a taxable supply, this agreement is intended to be a tax invoice for GST purposes.

Customer Signature:

The Advisor agrees to sell to the Customer and the Customer agrees to purchase from Advisor the products for the price and other charges, and subject to the other terms specified in this Agreement.

Purchases				
Item #	Description	Qty	Price each	Total
Important Notice to Consumer: You have a right to cancel this agreement			Total	
within 10 business days from and including the day after you signed or received this agreement. Details about your additional rights to cancel this agreement are		Shipping & Handling		
		GST (if applicable)		
set out in the information attached to this agreement.			Total to be paid	

Shipping Guidelines:	Payment information	
Sales Amount Shipping Rates	□ Cash □ Cheque (make payable to your Advisor) Credit Card: □ MasterCard □ VISA Card holder name:	NOTE: If Credit Card payment information is
\$0 - \$150.99 \$9.50	Card number:	provided, the Credit Card details are initially only
\$151 - \$550.99 \$19.50	Expiration date: – Card code:	required for verification purposes. Your Credit Card will not be debited until expiration of the cooling off period.
\$551+ \$29.50	Signature:	
FOR REFERENCE ONLY	your credit card not to exceed 10% of the order total.	- F

WARRANTY

CM Asia-Pacific Limited ("Company") goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to your rights and remedies under the Australian Consumer Law, the Company guarantees the quality of its products.

When subjected to normal use, the Company warrants that all of its tools and accessories purchased after November 1, 2014 from the Advisor shall be free from defects in materials and craftsmanship for a period of 90 days from the date of purchase.

When subjected to normal use, the Company warrants that all of its albums purchased after November 1, 2014 from the Advisor shall free from defects in materials and craftsmanship for a lifetime from the date of purchase.

If any component in the product has such a manufacturing defect within the warranty period noted above, the Company will replace it with the same product, or if the same is not available, an equivalent product or a credit for the product. If you are a customer, please first contact your CM Advisor to make a claim under the CM Warranty. If necessary, please contact CM directly by emailing customerserviceau@creativememories.com.

The warranties do not cover items such as damaged photographs or memorabilia.

The warranties are provided by:

CM Asia-Pacific Limited Address: 3G New Central Mansion, 43 Gage Street, Central, Hong Kong (Please do not return products to this address, see details below for returns) Telephone number: (+61) 1 300 820 051

RETURNS

Advisors and customers are encouraged to choose products carefully. If an item is ordered in error, the Company will endeavor to exchange that item with a comparable item. The shipping and handling to return the item and have a new item shipped will be at the customer's expense. For questions or to initiate a Returns claim, please first contact your CM Advisor and if necessary please contact CM directly by emailing customerserviceau@creativememories.com.

INACCURATE DELIVERY

In the event the Company ships unordered merchandise in error, it may be returned for a credit, refund or exchange at the Company's expense provided the following steps are taken:

- The recipient notifies the Company within five days of receipt of the order by email at customerserviceau@creativememories.com.
- A copy of the shipping or packing slip must be enclosed with completed Company-required forms.
- Products must be returned in original containers and must be packed properly to prevent damage in return shipment.

If you would like to report a warranty item, initiate a return or have a question on the policy, please first contact your CM Advisor and if necessary please contact CM directly by emailing customerserviceau@creativememories.com.